**Complaint Letter: Discriminatory treatment by the police**

To: Complaints Department

[Police force name]

[Police force address]

From: [Your name]

[Your address]

[Your preferred way of contacting you]

[Date]

Dear Sir or Madam

**Complaint against [name of police force]**

**Disability discrimination**

I write to complain about my recent discrimination I experienced by your force/members of your force on [date]. The officers concerned are [names of officers].

I am a disabled person under the Equality Act 2010 within the meaning of Section 6 of the Equality Act 2010. I have [describe your impairment; any access and safety needs that you have when reporting crime] which means [describe the impact of your condition on your ability to travel, use services, interact with others, interact with the environment].

**The issue I am complaining about**

* **Give details about the hate crime you experienced and how it was handled**
* **Give details about what it was that made you think the action/words of an officer(s) was discriminatory**
* **Describe the impact this had on you**

Include any inconvenience caused, feelings of humiliation, feeling unsafe, experiencing a lack a vindication, feeling like it might happen again, loss of faith in the police, rolling effects (e.g. not being able to leave your house due to fear).

* **Describe whether this has happened before**

Was the same police force responsible? Was the same police officer(s) responsible?

My confidence in your police force, as well as my sense of safety and security has been diminished through this experience. I expect to be supported by the police as opposed to being further victimised. I now feel frightened of police officers for fear of further discrimination.

**What I would like to achieve by this complaint** [delete and/or add as appropriate)

1. The officer(s) in question disciplined
2. The officer(s) in questions to be subject to an criminal investigation
3. A written apology
4. A commitment from you to train your officers and staff on disability discrimination
5. A commitment from you to redesign your polices surrounding the treatment of disabled people
6. Reasonable adjustments be made to your buildings

**Next steps**

This is a complaint regarding discrimination. The IOPC Discrimination Guidelines that apply here make it clear that allegations of discrimination are not normally suitable for local resolution. This is because an allegation of discrimination, if proven, will very likely result is disciplinary proceedings. Therefore I trust that this complaint will be referred to the IOPC.

I very much hope we can resolve this matter quickly and without the need for legal representation. I look forward to hearing from you soon, and at the very latest within your 15 day statutory response time.

I am happy to speak to the officer investigating this complaint in person. Were this to happen, I trust that reasonable adjustments would be made to facilitate this.

If you have any further queries about this complaint, or require any further details, please do not hesitate to get in touch.

Yours sincerely